



# CARRIER NOTICE

*Updates affecting your benefit coverage*

March 11, 2020

## Blue KC prepares for coronavirus

As confirmed coronavirus (COVID-19) cases hit the Kansas City area, Blue Cross Blue Shield of Kansas City (Blue KC) is acting to ensure member access to proper testing and care. Blue KC will enact the following provisions for fully insured and individual business until at least May 15, 2020:

- COVID-19 diagnostic tests are covered with no cost to members.
- Prior authorizations for COVID-19-related diagnostic tests and medically necessary services are waived.
- Refill limits for 30-day prescription maintenance medications are waived due to CDC recommendations to have a one-month supply of medication available.
- Blue KC Virtual Care costs are waived thru May 15, 2020, providing members no-cost telehealth services to minimize the spread of disease. The Blue KC Virtual Care app is currently available on the Apple App Store and Google Play or at [www.bluekcvirtualcare.com](http://www.bluekcvirtualcare.com). Services include therapy appointments to ease coronavirus-related anxiety.

Bukaty Companies will continue to issue updates as more is shared by Blue KC.